



TRAINING THAT DEVELOPS
REAL CAPABILITY



Supervisory Management Skills

LPD012

Supervisory Management Skills

Front line supervision is critical in ensuring “operational business goals” are achieved. Those who supervise in this essential area’s need to be able to balance business requirements with the interpersonal skills required to meet the needs of those who work in these areas. Getting the balance right is the hard part. This programme will help focus and develop the skills required to be an effective supervisor of people which ensures the business goals are achieved through teams and individuals in a way that engenders trust, respect, ownership and a positive work environment. This programme will facilitate a process of self-understanding, learning and practise, in the core skills which develop true supervisory skill and practise.

Duration & Price

Duration: 2 days

Public Virtual Training: £520

Delivery mode: This programme is available In-Company, and via Public Virtual Training

Dates & Locations

Date

19 & 26 May 2025

03 & 10 Nov 2025

Venue

Virtual

Virtual

[Book Date](#)

[Book Date](#)

In-Company Training

Please [contact us](#) for more information on our In-Company training options

What's covered?

- Gain an increased understanding and experience of those skills needed to supervise/manage effectively
- Gain an appreciation of what motivates and engages employees and how to apply this with individuals and teams in the workplace
- Explore, understand and experience how we interact with others and how this can affect our effectiveness as a supervisor
- Understand and practice key communication skills needed to interact effectively with employees and others
- Understand and apply a process for managing employee performance and dealing with non-compliance
- Understand when and how to escalate employee under-performance and issues in a timely, consistent and efficient way
- Consider different challenging situations/ people and put into practice a methodology for confidently managing ourselves to achieve win- win solutions
- Understand key aspects of employment legislation and internal company policy and how these should be applied to different employees and issues as they arise
- Skills practise of all theories and models introduced in a safe environment.

Who should participate?

Supervisors at different levels of development, be it new to a supervisory role or those wishing to develop their skills further.

What will I learn?

Participants achieve the following learning outcomes from the programme;

- Have increased awareness of the role and requirements of a supervisor within business
- Know how to positively motivate and engage their employees and teams in the achievement of company goals and targets
- Know how to effectively and consistently communicate in a manner which engenders clear employee understanding of their role and fosters positive relationships
- Understand and apply employment legislation and internal policy in a consistent manner as it applies to the situation and circumstances
- Know when and how to escalate issues to the relevant person/department for further support in a timely manner.

How do we train and support you?

Building on over 30 years' experience in human resource learning and development, the tutor utilises an experiential learning approach to their programme. This methodology of learning provides an opportunity for learners to engage with, experience and apply the learning in a practical way and also provides the opportunity for learners to receive feedback on their newly applied skills. The opportunity is also provided to learners to reflect on the full learning experience and how this might be of value to them in the achievement of their learning goals.

To assist and continue with skills development, we facilitate via email a post learning reflective practice utilising skills practice sessions recorded during the course. This assists delegates in embedding new learning, gives further support and enables them to define any further actions required.

This program offers one to one or group coaching as an additional element to further support the delegate and embed the learning process.

DiSC profiling is also available as an accompanying self-awareness tool and learning intervention.

Tutors



Gina Ryan
[View Profile](#)

What Our Learners Say

We believe in excellence through transparency and continuous improvement. That's why we invite all our delegates to share their experiences on [CourseCheck.com](https://www.coursecheck.com), an independent platform dedicated to genuine, unfiltered feedback. Learner insights help us not only to enhance our training programmes but also empower potential learners to make informed decisions. Click on the link below to read firsthand experiences and testimonials from past learners.



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