



TRAINING THAT DEVELOPS
REAL CAPABILITY



**ISO 9001:2015 Foundation (QMS) -
CQI and IRCA Certified**

Q004

ISO 9001:2015 Foundation (QMS) – CQI and IRCA Certified

This course is delivered in association with CQI and IRCA Approved Training Partner Antaris.

The aim of this one-day course is to provide delegates with the skills and prior knowledge needed to complete the CQI IRCA Internal QMS Auditor training course and CQI IRCA QMS Lead Auditor/Auditor training course. It is also useful for an introduction for anyone involved in the development, implementation and management of an ISO 9001:2015 management system.

The universal Quality Management standard, ISO 9001 has been implemented by over 1.13 million organisations in 175 countries. ISO 9001:2015 provides industry with a useful model for business process improvement.

The ISO 9000 family addresses "Quality management". "Quality Management" means what the organisation does to fulfil:

- The customer's quality requirements, and
- Applicable regulatory requirements, while aiming to
- Enhance customer satisfaction, and
- Achieve continual improvement of its performance in pursuit of these objectives.

More and more companies in both the public and private sectors are applying for certification to ISO 9001. It is rapidly becoming the minimum expectation for Quality Systems throughout all business sectors.

The aim of the Quality Management Systems Foundation training course is to provide people with an understanding of the importance of ISO 9001 as a tool for business improvement and will emphasise the benefits and flexibility of this standard for all types of organisations.

Duration & Price

Duration: 1 day

Public Virtual Training: £345 + £30 fees

Delivery mode: This programme is available In-Company, and via Public Virtual Training

Dates & Locations

Date	Venue	Book Date
20 Jan 2025	Virtual	Book Date
24 Feb 2025	Virtual	Book Date
28 Apr 2025	Virtual	Book Date

In-Company Training

Please [contact us](#) for more information on our In-Company training options

What's covered?

The programme covers the following topics:

- How to define “quality”
- The purpose and benefits of quality system standards, Annex SL & risk-based thinking.
- The 7 Quality Principles, Plan, Do, Check, Act (PDCA) and Continual Improvement cycles
- The relationship between ISO 9000, ISO 9001, ISO 9004
- The requirements of ISO 9001:2015
- Overview of Annex SL and the relationship between the clauses of ISO 9001 and ISO 14001 / ISO 45001

If you have access to a copy of ISO 9001, please bring a copy of the standard with you. If you don't have access, a copy will be provided for you and will be collected at the end of the course.

Who should participate?

- Those considering implementing ISO 9001 in their company or tasked with understanding what ISO 9001 implementation entails.
- Those who need to understand the business benefits of ISO 9001.
- Those who need to understand the process approach to management systems.
- Those considering attending any CQI IRCA certified QMS Auditor Course.

For applicants whose first language is not English, SQT recommends a minimum English language competency of IELTS 5.5 (or equivalent) for successful completion of this programme. It is important to note that learners are not expected to have an IELTS or equivalent examination complete. Potential delegates are expected to [self-assess](#) their English language competency against the IELTS Band scores which can be found in [this](#) document.

What will I learn?

Participants achieve the following learning outcomes from the programme:

- Define “quality”.
- Explain the purpose and intent of the ISO 9000 series of standards
- Describe the ISO 9001:2015 requirements and the concepts of quality management and the relationship between quality management and customer satisfaction
- Understand commonly used quality management terms and definitions, as given in ISO 9000:2015
- Explain the relationships between the clauses of ISO 9001:2015
- Have a knowledge of management systems through the Plan-Do-Check-Act cycle
- Describe the potential business benefits of the process approach used in quality management and having a formal Process Based Quality Management System
- Understand how ISO 9001 provides the ideal basis for an Integrated Management System
- Understand the context of their organisation with respect to quality management.
- Determine quality risks and opportunities relevant to their organisation.

How will I be assessed?

A variety of exercises will be carried out throughout the course which utilises case studies and sample documentation. Delegates are assessed throughout the course by continual assessment. Continual assessment is based upon the student’s participation and performance during the exercises and question & answer sessions. It is essential that delegates take an active part in all course activities during the course in order that the tutor can make a full assessment of the student’s performance. Please note it is essential for delegates to be in attendance for the full course.

How do we train and support you?

In-House Courses

For In-House courses, the tutor will contact you in advance to discuss the course programme in more detail in order to tailor it specifically for your organisation.

Course Manual

Delegates will receive a very comprehensive course manual.

Programme accreditation

This course has been certified by CQI [IRCA](#), course certificate number 18062. The International Register of Certificated Auditors (CQI IRCA) is the world's original and largest international certification body for auditors of management systems.

Tutors



Elizabeth Walker
[View Profile](#)



Finbarr Stapleton
[View Profile](#)



Gerry Higgins
[View Profile](#)



Liam Regan
[View Profile](#)

What Our Learners Say

We believe in excellence through transparency and continuous improvement. That's why we invite all our delegates to share their experiences on [CourseCheck.com](https://www.coursecheck.com), an independent platform dedicated to genuine, unfiltered feedback. Learner insights help us not only to enhance our training programmes but also empower potential learners to make informed decisions. Click on the link below to read firsthand experiences and testimonials from past learners.



[Click Here](#)



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SQT provide a unique combination of high quality, accredited, practical training delivered by leading industry experts and supported by the most up to date learning technology and tools

LEAN SIX SIGMA, PROCESS & PROJECT MANAGEMENT

- Lean Six Sigma
- Join our Lean Six Sigma Network
- Continual Process Improvement
- Project & Programme Management

COMPLIANCE, STANDARDS & AUDITING

- Quality
- Environment & Energy Management
- Health & Safety
- Food Safety
- Life Sciences
- Laboratory
- Integrated Management Systems

LEADERSHIP & PERSONAL DEVELOPMENT

- Leadership & Personal Development
- Train the Trainer



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