



TRAINING THAT DEVELOPS  
*REAL CAPABILITY*



**ISO 9001:2015 Refresher Internal  
Auditor (QMS)**

Q009

## ISO 9001:2015 Refresher Internal Auditor (QMS)

The ISO 9000 series of standards require that an organisation conduct internal quality audits to determine the effectiveness of its quality system. Auditors carrying out these internal audits need to understand the purpose of ISO 9001 and the process approach to auditing to enable them to add-value during the audit process.

Thousands of internal audits are performed each year providing little internal business benefit. This course focuses on auditing ISO 9001 for real quality improvement and performance rather than just compliance.

This one-day course provides refresher training in the skills necessary to be an effective internal QMS auditor.

### Duration & Price

Duration: 1 day

Delivery mode: This programme is available In-Company

### Dates & Locations

*In-Company training programmes are customised for your organisations specific needs. Most In-Company training is now delivered virtually.*

### In-Company Training

Please [contact us](#) for more information on our In-Company training options

### What's covered?

- Quality Systems and the purpose of Quality Audits
- Overview of Annex SL
- The process approach to auditing
- Audit preparation
- Audit checklists
- Conducting the Audit
- Questioning Skills/Behavioural aspects of auditing
- Corrective Action
- Reporting the Audit
- Auditing the effectiveness of the QMS

### Who should participate?

Any previously trained Internal QMS Auditors in the organisation requiring refresher training in auditing skills.

## What will I learn?

Participants achieve the following learning outcomes from the programme:

- Understand the importance of internal auditing within a quality management system
- Understand the responsibilities of Internal Auditors
- Conduct an effective internal audit e.g. plan and organise an internal audit against relevant criteria
- Collect and analyse evidence objectively
- Evaluate and report the results of an internal audit

## How do we train and support you?

### In-House Courses

For In-House courses, the Tutor will contact the Course Organiser in advance to discuss the programme in more detail in order to tailor it specifically to the organisation.

### Course Manual

Delegates will receive a very comprehensive course manual.

## Tutors



**Elizabeth Walker**  
[View Profile](#)



**Finbarr Stapleton**  
[View Profile](#)



**Gerry Higgins**  
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**Peter Fleming**  
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## What Our Learners Say

We believe in excellence through transparency and continuous improvement. That's why we invite all our delegates to share their experiences on [CourseCheck.com](https://www.coursecheck.com), an independent platform dedicated to genuine, unfiltered feedback. Learner insights help us not only to enhance our training programmes but also empower potential learners to make informed decisions. Click on the link below to read firsthand experiences and testimonials from past learners.



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# TRAINING THAT DEVELOPS *REAL CAPABILITY*

SQT provide a unique combination of high quality, accredited, practical training delivered by leading industry experts and supported by the most up to date learning technology and tools

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